

Leeds Mind Winter Raffle Terms and Conditions

Thank you for supporting Leeds Mind. These terms and conditions refer to online and postal entry to our Winter Raffle running from November 2023 – January 2024.

1. For the purposes of these Terms and Conditions, "The Promoter" refers to LEEDS MIND, Company Number 02193270, Registered Charity Number 1007625.
2. By entering the Leeds Mind Winter Raffle ("the Raffle") you agree to be bound by these terms and conditions.
3. All physical ticket entries for the Raffle must be received and paid in full by 5pm on 05/01/2023. Online tickets must be submitted and paid in full by 5pm on 09/01/2023. Any payment received after these dates will be treated as a donation.
4. The cost of each ticket entry into the Raffle is £2. Entrants may purchase more than one ticket, but the maximum number of tickets is one hundred (£200) per person.
5. No tickets can be sold to, on behalf of, or for a person under the age of 16 years. The Promoter reserves the right to carry out age verification checks.
6. If a ticket is sold knowingly or unknowingly to, or on behalf of, or for a person under the age of 16 he/she/they will be exempt from the raffle and will forfeit his/her/their prize and the stake will be returned.
7. The Raffle is open to all UK residents aged 16 years and over, except Leeds Mind's fundraising team who are directly involved with managing the Raffle.
8. Raffle ticket entry payments will not be accepted from business bank accounts. This includes cheques and all other forms of payment. The Promoter cannot accept CAF payments for raffle entries and all CAF payments will be treated as donations.
9. For ticket(s) purchased online where the buyer does not give the right to further contact ("anonymous"), Leeds Mind has the right to treat this purchase as a donation.
10. All entrants must be residents of Great Britain (only). This means that online entries will not be accepted from Northern Ireland.
11. Lottery and raffle payments are accepted by debit card only (not credit card). For more information, please visit <https://www.gamblingcommission.gov.uk/> Postal payment for raffle tickets is still permitted by credit card. However, some credit card providers may charge a cash advance for doing so. It is the responsibility of the entrant to check with their provider.
12. Monies raised by the Raffle will support the activities of LEEDS MIND.
13. Participation in the Raffle can be made by returning ticket stubs in the post with appropriate payment (a. a cheque made payable to LEEDS

MIND, b) via the Just Giving QR Code or c) via the Winter Raffle Just Giving page with payment by debit card). Where payments are made via the Winter Raffle Just Giving page, entrants will be notified by email of their ticket numbers.

14. Raffle tickets will be entered into the draw only when the whole payment is received.
15. The Promoter accepts no responsibility for raffle tickets which are lost, damaged, illegible or from which the prize winner cannot be identified, or for any technical failure or event which may cause the competition to be disrupted or corrupted.
16. A random number generator will be used to select raffle prize winners in “the Draw”.
17. Prizes will be allocated in order of the tickets being drawn from the first prize down to the last one. Read prize details below.

Prizes are allocated as follows:

First prize: Weetwood Hall overnight stay with dinner and prosecco afternoon tea.

Second prize: Porsche supercar experience

Third prize: Berry’s Jewellers men's watch

Further Prizes:

- 3 course meal at Kendells Bistro
- Emmerdale Studios tour for 2 people
- 7 course tasting menu for 2 people at Prashad
- Afternoon tea for 4 people at Malmaison
- £75 voucher for Ox club
- £100 Axe throwing voucher for the Hilt
- Family ticket for Jorvik Museum

Plus, further prizes: full details available by request from fundraising@leedsmind.org.uk

18. The result of the Raffle’s Draw is final. No correspondence will be entered into.
19. Please keep the ticket or allocated number as proof of purchase.
20. Winners will be notified via phone/email by 12th January 2024 and on the Promoter’s website.
21. Where the Promoter is unable to contact a prize winner so that a prize remains unclaimed for three months following the Promoter's first

- attempt to notify the prize winner, the Promoter may apply the prize as it sees fit, including re-offering the prize in future raffles.
22. In the event of an error, however caused, whether a printing error or otherwise, which affects the competition in any way, the Promoter reserves the right to administer the raffle as though the error had not occurred. Where the Promoter deems it appropriate and/or feasible it will notify entrants of the error.
 23. Failure to comply with any of these rules may result in the disqualification of the entry. The Promoter reserves the right to disqualify any entry at their absolute discretion.
 24. All customer funds to be used in future entries paid to the LEEDS MIND raffle are held in a dedicated gaming account to maintain a separation from LEEDS MIND's own trading income. However, this will not protect customer payments in the event of insolvency. This meets the Gambling Commission's requirement for the segregation of customer payments at the level of basic protection.
 25. Refunds for payment of raffle tickets will be given under the following circumstances: 1) a person under the age of 16 took part in the raffle, including after the draw took place 2) a credit card was used to enter the raffle for an online payment 3) a duplicate payment was taken due to a LEEDS MIND technical connection failure, where the refund hasn't already been processed by bank transfer.
 26. The LEEDS MIND raffle is subject to the laws of England and Wales.
 27. The Promoter's decision in all matters relating to the Raffle is final. LEEDS MIND operates a complaints and disputes procedure which is available via this link <https://www.leedsmind.org.uk/wp-content/uploads/2022/09/LEEDS-MIND-COMPLAINTS-FORM.docx> or via email: fundraising@leedsmind.org.uk and by post on request.

All complaints and disputes will be handled in accordance with the above procedure. If your complaint relates to the outcome of your gambling transaction and cannot be dealt with by LEEDS MIND's complaints procedure to your satisfaction, you have the right, free of charge, to have the matter referred to the Independent Betting Adjudication Service, an independent organisation offering alternative dispute resolution (ADR) services. Referral of the dispute to an ADR entity will not restrict your right to bring proceedings in respect of the dispute in a court of competent jurisdiction.

Responsible Gaming

The Promoter is committed to operating the lottery in a socially responsible way. If you, or someone you know, need information and/or help with problem

gambling, please call the National Gambling Helpline from [GamCare](#) on 0808 8020 133 or visit the [Gamble Aware website](#).

LEEDS MIND is proud to be registered with the Fundraising Regulator.

LEEDS MIND charity number: 1007625.